

# Contact List



Securities Services.  
Moving forward together.

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In order to be able to provide optimum service, please address **all e-mail correspondence to the global mailboxes.**

## Customer Solutions

Name	Function	Phone Number	E-mail
Didier Moens	Head of Customer Solutions	+32 2 429 30 36	didier.moens@kbc.be

## Customer Support

Please use the Global Mailbox: **customersupport@kbc.be**

Name	Function	Phone Number	E-mail
GROUP NUMBER		+32 2 448 01 06	global mailbox
Johan Poelmans	Head of Customer Support	+32 16 243 041	johan.poelmans@kbc.be

## Sales & Relationship Management

Name	Function	Phone Number	E-mail
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Philippe Hansoul	Relationship Manager Financial Institutions	+32 470 20 96 43	philippe.hansoul@kbc.be

## Brokerage Department

INTERNATIONAL BROKERAGE – Please use the Global Mailbox: **brokerage.international@kbc.be**

FUNDS BROKERAGE – Please use the Global Mailbox: **fundplacement@kbc.be**

Name	Function	Phone Number	E-mail
GROUP NUMBER		+32 2 303 21 45	brokerage.international@kbc.be fundplacement@kbc.be

## Brokerage Support

Please use the Global Mailbox: **brokeragesupport@kbc.be**

Name	Function	Phone Number	E-mail
GROUP NUMBER		+32 2 429 60 50	brokeragesupport@kbc.be

## Settlement Department

SETTLEMENT – Please use the Global Mailbox: **settlement@kbc.be**

TRANSFERS – Please use the Global Mailbox: **sectransferfree@kbc.be**

Name	Function	Phone Number	E-mail
Settlement global contact	Against payment		settlement@kbc.be
Transfers global contact	Free of Payment		sectransferfree@kbc.be

## Custody Department

CA-INSTRUCTIONS – Please use the Global Mailbox: **instructionscorpactions@kbc.be**

Name	Function	Phone Number	E-mail
Global contact	CA-instructions		instructionscorpactions@kbc.be

GENERAL MEETINGS – Please use the Global Mailbox: **general.meetings@kbc.be**

Name	Function	Phone Number	E-mail
Global contact	General meetings		general.meetings@kbc.be