

# Contact List



Securities Services.  
Moving forward together.

July 2023

In order to be able to provide optimum service, please address all e-mail correspondence to the global mailboxes.

## Customer Solutions

Name	Function	Phone Number	E-mail	Fax Number
Didier Moens	Head of Customer Solutions	+32 2 429 30 36	didier.moens@kbc.be	

## Customer Support

Please use the Global Mailbox: [customersupport@kbc.be](mailto:customersupport@kbc.be)

Name	Function	Phone Number	E-mail	Fax Number
GROUP NUMBER		+32 2 448 01 06	global mailbox	+32 2 429 98 39
Johan Poelmans	Head of Customer Support	+32 16 243 041	johan.poelmans@kbc.be	

## Sales & Relationship Management

Name	Function	Phone Number	E-mail	Fax Number
Karl De Borger	Head of Sales & Relationship Management	+32 2 429 80 39	karl.deborger@kbc.be	
Rolf Messely	Sales Manager	+32 2 429 31 21	rolf.messely@kbc.be	
Lydia Renneboog	RM External Professional Clients	+32 2 429 30 34	lydia.renneboog@kbc.be	
Peter De Ridder	RM External Professional Clients	+32 2 429 12 43	peter.deridder@kbc.be	
Dave Vermeire	RM External Professional Clients	+32 2 448 39 12	dave.vermeire@kbc.be	
Konrad Makowiecki	RM External Professional Clients	+48 667653863	konrad.makowiecki2@kbc.be	
Kris Wauters	RM External Professional Clients	+32 2 448 36 27	kris.wauters2@kbc.be	
Kris Geerinck	RM Internal Professional Partners	+32 16 24 37 16	kris.geerinck@kbc.be	

## Client Administration

Please use the Global Mailbox: [clientadministration@kbc.be](mailto:clientadministration@kbc.be)

Name	Function	Phone Number	E-mail	Fax Number
GROUP NUMBER		+32 2 448 01 07	global mailbox	+32 2 429 98 39
Jeroen Gysen	Head of Client Administration	+32 2 429 63 53	jeroen.gysen@kbc.be	

## Brokerage Department

INTERNATIONAL BROKERAGE – Please use the Global Mailbox: [brokerage.international@kbc.be](mailto:brokerage.international@kbc.be)

FUNDS BROKERAGE – Please use the Global Mailbox: [fundplacement@kbc.be](mailto:fundplacement@kbc.be)

Name	Function	Phone Number	E-mail	Fax Number
GROUP NUMBER		+32 2 303 21 45	global mailbox	+32 2 429 17 57
Ken Van Hoey	Head of Brokerage	+32 2 303 21 45	<a href="mailto:ken.vanhoey@kbc.be">ken.vanhoey@kbc.be</a>	

## Brokerage Support

Please use the Global Mailbox: [brokeragesupport@kbc.be](mailto:brokeragesupport@kbc.be)

Name	Function	Phone Number	E-mail	Fax Number
GROUP NUMBER		+32 2 429 60 50	global mailbox	+32 2 429 17 54
Yves Van Der Bracht	Head of Brokerage Support	+32 9 334 73 96	<a href="mailto:yves.vanderbracht@kbc.be">yves.vanderbracht@kbc.be</a>	

## Settlement Department

SETTLEMENT – Please use the Global Mailbox: [settlement@kbc.be](mailto:settlement@kbc.be)

TRANSFERS – Please use the Global Mailbox: [sectransferfree@kbc.be](mailto:sectransferfree@kbc.be)

Name	Function	Phone Number	E-mail	Fax Number
Kathleen Boterberg	Client Relation Management Core Operations	+32 9 328 24 22	<a href="mailto:kathleen.boterberg@kbc.be">kathleen.boterberg@kbc.be</a>	
Settlement global contact	Against payment	+32 9 334 73 21	<a href="mailto:settlement@kbc.be">settlement@kbc.be</a>	+32 9 334 17 45
Transfers global contact	Free of Payment	+32 9 334 73 21	<a href="mailto:sectransferfree@kbc.be">sectransferfree@kbc.be</a>	+32 9 334 17 45

## Custody Department

DIVIDENDS AND CORPORATE ACTIONS – Please use the Global Mailbox: [corpactions@kbc.be](mailto:corpactions@kbc.be)

CA-INSTRUCTIONS – Please use the Global Mailbox: [instructionscorpactions@kbc.be](mailto:instructionscorpactions@kbc.be)

Name	Function	Phone Number	E-mail	Fax Number
Global contact		+32 9 334 70 00	global mailbox	
Kathleen Boterberg	Client Relation Management Core Operations	+32 9 328 24 22	<a href="mailto:kathleen.boterberg@kbc.be">kathleen.boterberg@kbc.be</a>	

TAX OPERATIONS – Please use the Global Mailbox: [taxoperations@kbc.be](mailto:taxoperations@kbc.be)

GENERAL MEETINGS – Please use the Global Mailbox: [general.meetings@kbc.be](mailto:general.meetings@kbc.be)

Name	Function	Phone Number	E-mail	Fax Number
Jeroen Gysen	Head of Taks Operations	+32 2 429 63 53	<a href="mailto:jeroen.gysen@kbc.be">jeroen.gysen@kbc.be</a>	