

# Contact List



Securities Services.  
Moving forward together.

June 2024

In order to be able to provide optimum service, please address **all e-mail correspondence to the global mailboxes.**

## Customer Solutions

Name	Function	Phone Number	E-mail
Didier Moens	Head of Customer Solutions	+32 2 429 30 36	didier.moens@kbc.be

## Customer Support

Please use the Global Mailbox: **customersupport@kbc.be**

Name	Function	Phone Number	E-mail
GROUP NUMBER		+32 2 448 01 06	customersupport@kbc.be
Johan Poelmans	Head of Customer Support	+32 16 243 041	johan.poelmans@kbc.be

## Sales & Relationship Management

Name	Function	Phone Number	E-mail
Karl De Borger	Relationship Manager Financial Institutions	+32 2 429 80 39	karl.deborger@kbc.be
Rolf Messely	Sales Manager Financial Institution	+32 2 429 31 21	rolf.messely@kbc.be
Lydia Renneboog	Relationship Manager Financial Institutions	+32 2 429 30 34	lydia.renneboog@kbc.be
Peter De Ridder	Relationship Manager Financial Institutions	+32 2 429 12 43	peter.deridder@kbc.be
Dave Vermeire	Relationship Manager Financial Institutions	+32 2 448 39 12	dave.vermeire@kbc.be
Konrad Makowiecki	Relationship Manager Financial Institutions	+48 667 65 38 63	konrad.makowiecki2@kbc.be
Jürgen Triest	Relationship Manager Financial Institutions	+32 488 99 94 91	jurgen.triest@kbc.be
Philippe Hansoul	Relationship Manager Financial Institutions	+32 470 20 96 43	philippe.hansoul@kbc.be

## Client Administration

Please use the Global Mailbox: **clientadministration@kbc.be**

Name	Function	Phone Number	E-mail
GROUP NUMBER		+32 2 448 01 07	clientadministration@kbc.be

## Brokerage Department

INTERNATIONAL BROKERAGE – Please use the Global Mailbox: **brokerage.international@kbc.be**

FUNDS BROKERAGE – Please use the Global Mailbox: **fundplacement@kbc.be**

Name	Function	Phone Number	E-mail
GROUP NUMBER		+32 2 303 21 45	brokerage.international@kbc.be fundplacement@kbc.be

## Brokerage Support

Please use the Global Mailbox: **brokeragesupport@kbc.be**

Name	Function	Phone Number	E-mail
GROUP NUMBER		+32 2 429 60 50	brokeragesupport@kbc.be

## Settlement Department

SETTLEMENT – Please use the Global Mailbox: **settlement@kbc.be**

TRANSFERS – Please use the Global Mailbox: **sectransferfree@kbc.be**

Name	Function	Phone Number	E-mail
Settlement global contact	Against payment	+32 9 334 73 21	settlement@kbc.be
Transfers global contact	Free of Payment	+32 9 334 73 21	sectransferfree@kbc.be

## Custody Department

DIVIDENDS AND CORPORATE ACTIONS – Please use the Global Mailbox: **corpactions@kbc.be**

CA-INSTRUCTIONS – Please use the Global Mailbox: **instructionscorpactions@kbc.be**

Name	Function	Phone Number	E-mail
Global contact	Dividends & Corporate Actions	+32 9 334 70 00	corpactions@kbc.be
Global contact	CA-instructions	+32 9 334 70 00	instructionscorpactions@kbc.be

TAX OPERATIONS – Please use the Global Mailbox: **taxoperations@kbc.be**

GENERAL MEETINGS – Please use the Global Mailbox: **general.meetings@kbc.be**

Name	Function	Phone Number	E-mail
Global contact	Tax operations		taxoperations@kbc.be
Global contact	General meetings		general.meetings@kbc.be